



2021

FISCAL YEAR
ANNUAL REPORT

HIVAlliance

Supporting individuals living
with HIV and preventing new
HIV infections since 1994

This last fiscal year was defined by uncertainty. Today, we have hope that together we can grow through the challenges endured by our community as a result the COVID-19 pandemic and recent wildfires. HIV Alliance's goal this year was to find innovative and responsive strategies to address the needs of those we serve. With the recognition that their HIV health and status is impacted by their overall wellness, safety, and social connection, we focused our attention on social determinants of health like housing and food, while also working to improve low barrier access to health care.

While we engaged with many clients living with HIV remotely, we continued to deliver quality care coordination services and maintained in person, safe access throughout the pandemic. We knew that COVID would limit access to medical care and would increase isolation. Our team reached out to people living with HIV in 14 counties to offer additional support and emergency financial assistance. We also sustained essential prevention programs. Recognizing the continued rise in substance misuse and overdose risk, we expanded syringe exchange hours and locations. We provided COVID-19 testing and vaccination with help from our community partners. We changed in-person testing protocols to increase safety for our staff and clients and continued to identify and reduce risks for new infections.

The Alliance for Community Wellness, HIV Alliance's clinical services department, added a range of new medical services, including medication assisted treatment for opioid use disorder and primary care specializing in LGBTQIA+ healthcare and treatment for HIV and Hepatitis C. We added a housing peer support program focused on LGBTQIA+ people accessing our behavioral health program. We launched street-based outreach and healthcare in Lane County, literally meeting unhoused communities where they are at and providing essential services that improve health and overall quality of life.

HIV Alliance reaffirmed our commitment to equity and to reducing health disparities in our state. We strengthened partnerships with organizations that provide culturally responsive services and created an Equity Leadership Committee to guide our equity approach. We also launched a new effort to ensure that BIPOC folks throughout the region have equitable access to HIV testing and syringe exchange services and that those living with HIV are engaged in care.

We managed all of this while our employees, volunteers, clients, and broader community faced incredible difficulties, and I am proud of all of them for their tremendous resiliency during the last year and for all that we have achieved together. I invite you to review HIV Alliance's Fiscal Year 2021 Annual Report for further details.



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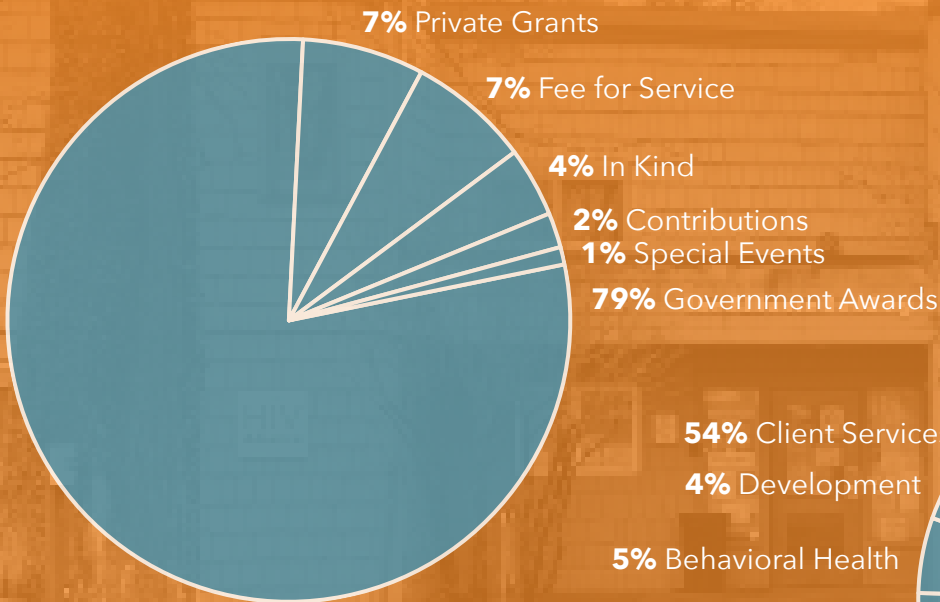
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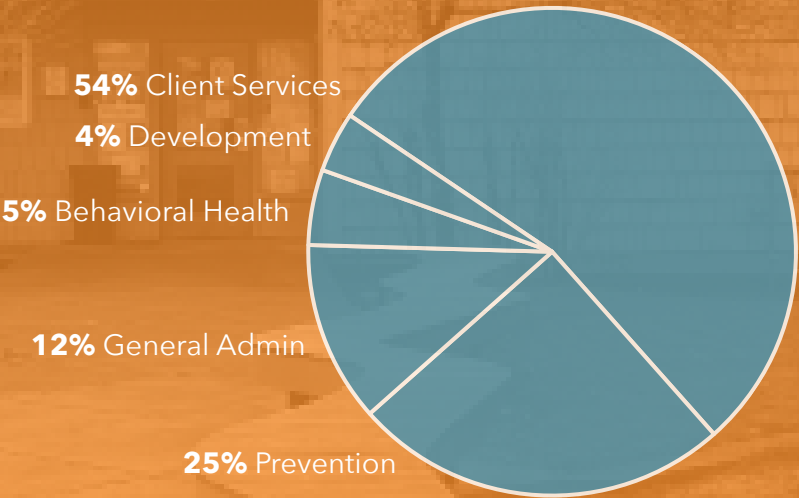
FINANCIALS

HIV Alliance is committed to **fiscal accountability** and providing services that are both **high quality and cost effective**.

REVENUE



EXPENSES



5,881,731

TOTAL AGENCY BUDGET FISCAL YEAR 2020

10 PERCENT GROWTH

FROM FISCAL YEAR 2019

CARE COORDINATION

HIV Alliance's **HIV care coordination program** provides people living with HIV with a range of services that address barriers to treatment and overall wellness.

- NURSING CASE MANAGEMENT
- PHARMACEUTICAL SUPPORT
- EMPLOYMENT ASSISTANCE
- HIV-SPECIFIC DENTAL NAVIGATION
- SUPPORTIVE HOUSING
- EMERGENCY FINANCIAL ASSISTANCE
- BASIC NEEDS SUPPORT
- SOCIAL SUPPORT EVENTS

During fiscal year 2021, most care coordination services were provided via telehealth. Many of our staff worked remotely to address serious pandemic-related concerns, including increased feelings of isolation, housing/shelter issues, and unemployment challenges.

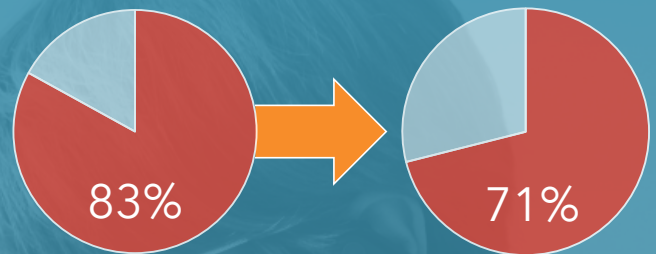
HIV Alliance also provides **case management services for people living with Hepatitis C** in Lane County. Services include treatment initiation and adherence support, information and referral, housing navigation, and emergency financial and basic needs support.

1,225
PEOPLE LIVING WITH HIV IN
FOURTEEN
OREGON COUNTIES

- 94%** viral suppression rate for clients on treatment
- 29** clients helped to gain employment
- 332** clients living with HIV received insurance assistance
- 852** clients received emergency financial assistance

CONTINUUM OF CARE

2,070 individuals living in our 14-county service region have been diagnosed with HIV.



Of those living with HIV, **83%** (1,720) are **receiving care**. **71%** (1,225) of these people in care are enrolled in care coordination at HIV Alliance.



Of people in care in these counties, **92%** currently have a **suppressed viral load**. HIV Alliance's client viral suppression rate is **94%**.

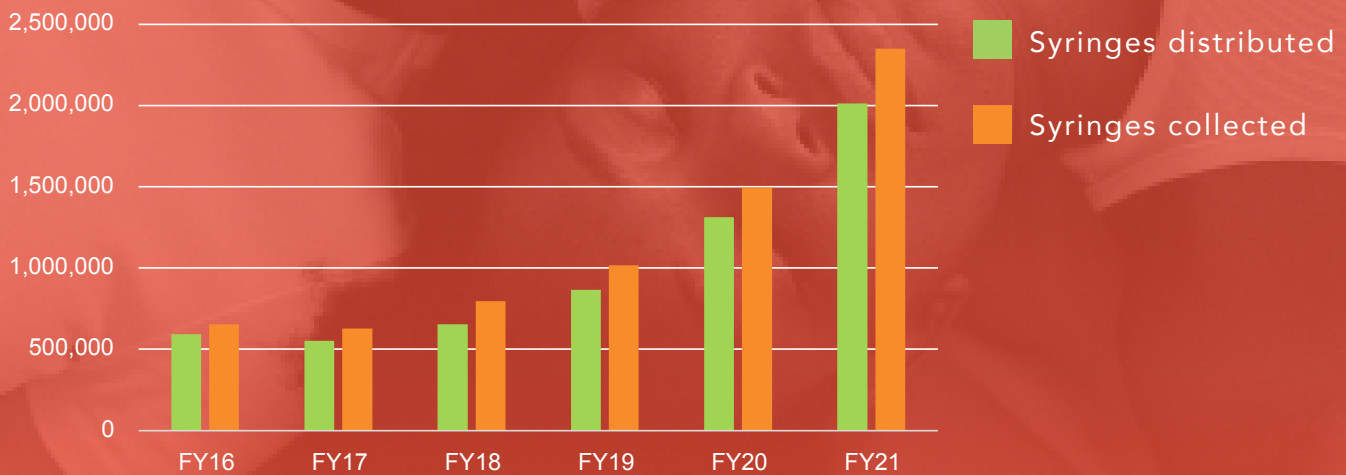
PREVENTION

Our **prevention programs** work together to prevent new HIV infections and other serious health concerns. We prioritize populations that are disproportionately impacted by HIV and considered at increased risk for the virus, such as BIPOC, LGBTQIA+ communities, and people who inject drugs, Services provided include:

- HIV, HEPATITIS C, & SYPHILIS RAPID TESTING
- SYRINGE EXCHANGE AND SYRINGE DISPOSAL
- OVERDOSE REVERSAL TRAINING & NALOXONE
- SEXUAL HEALTH EDUCATION
- PrEP NAVIGATION
- SAFER SEX SUPPLIES
- STREET & ONLINE OUTREACH
- INFORMATION & REFERRAL

During the COVID-19 pandemic, HIV Alliance also began providing COVID-19 outreach and education as well as testing and vaccination to protect our community against the virus. The program prioritized people who inject drugs served by our harm reduction programs and other prevention program clients.

SYRINGE EXCHANGE GROWTH OVER TIME



9 7 3

HIV TESTS PROVIDED IN

SEVEN

OREGON COUNTIES

- 501** free tests for Hepatitis C provided
- 2,011,635** sterile syringes distributed
- 2,349,238** used syringes collected and safely destroyed
- 5,669** naloxone kits distributed
- 820** overdose reversals reported
- 4,369** youth reached with education across three counties
- 583** clients received PrEP navigation
- 72,000** condoms distributed in the community

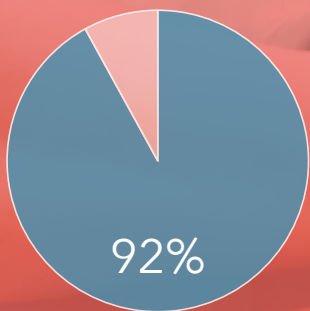
CLINIC

Based in Eugene, **the Alliance for Community Wellness** is HIV Alliance's clinical services department, which offers comprehensive care for people living with and at-risk for HIV in our community. Services provided include:

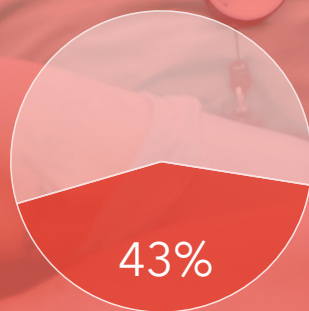
- BEHAVIORAL HEALTH COUNSELING
- PEER SUPPORT SERVICES
- STI TESTING & TREATMENT
- PrEP PRESCRIBING
- MEDICATION ASSISTED TREATMENT FOR OPIOID USE DISORDER
- HIV & HEPATITIS C TREATMENT & LGBTQIA+ PRIMARY CARE
- STREET-BASED OUTREACH & HEALTHCARE

Our medical clinic expanded significantly during fiscal year 2021 to address gaps in access for the people we serve. We utilized telehealth to deliver care and found that this option reduced barriers for many of our patients.

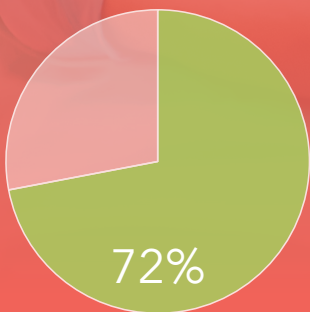
OUR COUNSELING CLIENTS



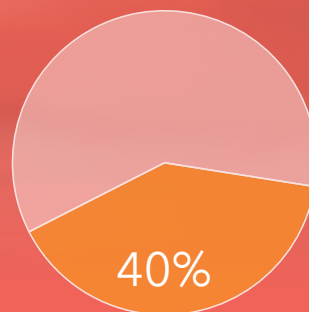
Living on low incomes



Living with HIV



LGBTQIA+



Transgender

1,625
COUNSELING SESSIONS IN
T H R E E
OREGON COUNTIES

36% of counseling clients showed an improvement in depression/anxiety compared to initial screening

67% of counseling clients receiving housing peer support showed improvements in housing stability

17 peer support specialists served clients across five Oregon counties

97 patients received STI clinical services

CLIENT STORIES

We serve diverse clients who come to us for unique concerns. We value their input in guiding our program development and implementation. Receiving direct client feedback is one of the most meaningful ways in which we can assess our impact. Below are a few quotes from staff, volunteers, and clients demonstrating what we have accomplished over the last year.

“ We (I and another Care Coordinator) got some unhoused folks—a couple—out of the wildfire smoke a couple of years ago. We transported them from Medford to Eugene and we got them put up in a hotel. We are pretty sure it saved them both from heart trouble/smoke side effects. ”

“ **That [sexual health education] presentation was MOST TRIUMPHANT!** ”

“ I have a client who had been unhoused for a number of years, almost a decade, due to numerous reasons. I was able to assist them with getting housing and although it took way too long, but persistence paid off. They are now in an apartment and enjoy such luxuries as showers and sleeping on a bed indoors. It was a great feeling after all these years and my crowning achievement. ”

“ We have a client who has had a number of injuries. We were able to provide financial assistance so that he can focus on recovery. He will need to have more medical procedures, for which he will need to take more time off work, and we plan to support him during those times. ”

“ While getting supplies, a participant relayed stigmatizing experiences they were experiencing with their primary care doctor, while trying to seek medication assisted treatment. [...] I relayed information about HIV Alliance’s primary care and suboxone services. [...] It meant a lot to me that syringes were the tip of the iceberg of what our needle exchange program could offer, and served as a point of entry into many other resources. ”

“ **I got the PrEP medication and have everything figured out. Thank you Thank you thank yooooou! I really appreciate all you’ve done to help me with this whole thing.** ”

“ A couple who accessed our harm reduction exchange stopped by and let me know that they have not used in six months. [...] They thanked us for being there for them when they needed our services and helping them along in their journey to sobriety. They also informed me that they both have jobs and housing. ”

“ **Thank you team for helping me understand my HIV and helping me be comfortable with who I am & what I have!** ”

HIVAlliance

hivalliance.org